



# Ramsey Grammar School

*Scoill Ghrammeydys Rhumsaa*

**Invest, Believe, Achieve Together**

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Dear Parents and Carers

## **RE: Arbor Parent Portal**

We would like to update you on the progress of our transition to the new school management information system.

As we are now using Arbor, please note that we are **no longer using the old SIMS system**, and are unable to access any communications which may be sent via that system (including anything sent via the SIMS parent app).

Please could you ensure that any general communication to RGS is sent to [RGSEnquiries@sch.im](mailto:RGSEnquiries@sch.im) and any absence notification for illness, appointments etc, is sent to [Absence.RGS@sch.im](mailto:Absence.RGS@sch.im).

As part of our commitment to improving communication and streamlining access to key information, we are currently checking all the migrated data to our new platform. This process is thorough and complex, as we want to ensure that all records have been transferred accurately.

While we had hoped to complete these essential checks sooner, it is taking a little longer than anticipated. We appreciate your patience and understanding as we work to ensure everything is in place before the Arbor Parent Portal goes live.

We are anticipating that the launch of the Parent Portal will be towards the end of next half term.

The Arbor Portal is designed to improve communication between school and home, giving you easy access to information about your child's education. Through the Portal, you'll be able to view attendance, achievement points, timetables and more, all in one secure place.

We will be sending out login details and guidance on how to access the Portal closer to the launch date.

In the meantime, please don't hesitate to email or phone our school office, should you have any questions.

Thank you for your continued support.

Yours sincerely

Mrs S Taylor  
Headteacher