



Ramsey Grammar School

Scoil Ghrammeydys Rhumsaa

Invest, Believe, Achieve Together

RAMSEY
Isle of Man
IM8 2RG

Headteacher

Ard-er-ynsee

Mrs S Taylor

BA (Hons) NPQH, NPQEL

Telephone: 01624 811100
E Mail: RGSenquiries@sch.im

6th November 2025

Dear Parents and Carers

Arbor Parent Portal

At the start of this academic year all secondary schools on the island moved from SIMS to Arbor as their Management Information System (MIS) provider. As part of this change, we are pleased to let you know that we are ready to launch the Arbor Parent Portal. The portal will give you access to useful information about school, as well as enabling you to update contact details and provide consents. You'll also be able to view details regarding your child's attendance, timetable and behaviour incidents – both positive and negative.

The Arbor Parent Portal can be accessed through the web or through the Arbor Parent App. Some of you may have already used the app for your child when at primary school. You can download the Parent App by going to your Android or IOS mobile app store and searching for Arbor. If you have any trouble accessing the app or web-based portal you can find further support [here](#).

If you are a Primary Guardian to multiple children in the school, you will be able to view each child through the same login by selecting them individually from the drop-down menu in the portal or app. If you have children in different schools you will have to select the relevant school first.

An account has now been set up for you. To finish creating it you just need to set a password. Your username is the email address we've sent this email to.

To access your account and complete the process go to <https://login.arbor.sc> and click **Forgot your password**.

The Arbor Parent App can be downloaded from either

- Google Play store on android phones
- Apple Store on iPhones.

Important action- The maths department have changed their home learning platform from MyMaths to Sparx. In order for your child to access this platform, once you have logged onto the parent app for the first time, I would like you to visit the permissions tab and allow both 'Sparx Online Maths' and 'Microsoft 365 suite including email'.

As this is a new system for us there may be some issues which will arise. We ask you to bear with us whilst we iron out any problems to ensure that the Arbor Parent Portal works well for all users. If you have any queries or problems please don't hesitate to contact us at RGSenquiries@sch.im or via the phone on 811100 and ask for the data team.

Kind regards

Ben Eyres
Deputy Headteacher